

**Region:** Northwest

**Site Information:** Goodwill Industries - JOW Wright Center  
6055 North 91<sup>st</sup> Street  
Milwaukee WI 53225

**Site Contact Person/Title:** Troy Norman, Director, Vocational Services

**Phone:** (414) 353-6400 ext 229

**Mail:** Troy.norman@goodwillsew.com

**Appointment Phone:** (414) 353-6400 ext 229

**Fax:** (414) 358-4298

**Billing Contact Name:** Diane Brucker

**Phone:** (414) 353-6400 ext 206

**Is agency Medicaid certified?** no

**Faith-based Organization:** no

**Minority or Disadvantaged Vendor:** no

**Facility Accessibility:**

• Offers American Sign Language interpretation	• DD/TTY number: (414) 933-2982
• Offers handicapped parking	• Is wheelchair accessible
• Has a location near public transportation	

**Specializations:**

- Programs for Men and Women
- Services for Persons Involved in the Criminal Justice System
- Services for the Developmentally/Physically Disabled
- Services for Persons with Co-occurring Mental Health and Substance Use Disorders

**Hours of Operations:**

Monday:	7:45am-4:30pm	Tuesday:	7:45am-4:30pm
Wednesday:	7:45am-4:30pm	Thursday:	7:45am-4:30pm
Friday:	7:45am-4:30pm	Saturday:	
Sunday:		Emergency Contact 24 Hour Phone Number:	

**Program Description**

Goodwill Industries of Southeastern Wisconsin, Inc. provides various services designed to meet the needs of consumers with disabilities as well as economically disadvantaged individuals. Our mission is to provide work opportunities and skill development for people with barriers to employment. The current design of our programs and services is to first consider the goal of the person served. Goodwill provides a wide variety of services including vocational evaluation, vocational development, and career exploration, on the job assessment, occupational skills training, adult learning and employment services.

**VOCATIONAL EVALUATION AND ASSESSMENT** Goodwill helps people define and reach their personal vocational goals. An evaluator is assigned to help participants to determine the most appropriate course of action, based upon their interests and skills. The first phase of the vocational evaluation is to complete one of the following:

- Two-day evaluation

- Five-day evaluation (includes paper and pencil tests, computer-administered tests and work samples)
- Ten-day situational assessment

At the end of any of these Vocational Evaluation options, staff assists participants to choose an appropriate career path utilizing valuable information learned. This information includes: transferable skills, academic skills and learning style, need for adaptive services or special equipment, work habits and behaviors, job seeking ability, interests, aptitudes, and vocational potential.

Goodwill Industries of Southeastern Wisconsin, Inc. a diverse community organization, has assisted people with disabilities and those who are economically disadvantaged achieve their personal goals of employment and independence for 86 years. Over the past 38 years, Goodwill programs and services have evolved to meet the needs of the individual and the community. Goodwill is committed to assuring that all services are provided fairly to all persons on an equal opportunity basis.

- Evaluation Services will be offered at the following location. The location is accessible by city bus.

6055 North 91<sup>st</sup> Street  
Milwaukee, WI 53225-6518  
Phone: (414) 353-6400  
FAX: (414) 358-4298  
Hours: 7:45 a.m. - 4:30 p.m.